

## **Winchester City Councillor Monthly Report November 2017**

You can contact your City Councillors as follows :-

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### **New website**

WCC has a fab new look website which is much more user friendly, but it's not quite right yet! There have been a few hitches so bear with us whilst it's put right.

If you, for example, residents look at the Benefits section (<http://www.winchester.gov.uk/benefits>) you will find guidance and forms all in one place and much easier to access. Of course, staff are still available to speak to if you need further guidance on this or any other area of responsibility.

### **Major Projects**

<http://www.winchester.gov.uk/major-projects>

The above link will take you to the page in the website to learn about the progress on major projects WCC are working on, for example : Winchester Sport & Leisure Park, Central Winchester Regeneration, Chesil Lodge, Bus Station etc.

### **Autumn work : Grounds and Streetcare**

<http://www.winchester.gov.uk/waste-recycling/grounds-and-streetcare>

WCC have teamed up with East Hampshire District Council to share environmental services across both areas, saving more than £2 million in the process. The new contract sees id verde cutting grass, sweeping the streets, emptying litter bins and clearing illegally dumped (fly-tipped) rubbish. Schedules and collection rounds have been re-arranged to make them more efficient, economic and environmentally friendly so you may notice a change in your local area. We clean and sweep public highways in the district and arranges for grass verges and open spaces to be cut. We currently have 9 cuts per annum in most areas which has recently been increased to account for the longer growing period now experienced in southern England.

The link above will provides more detail on Streetcare, 2017 Grass Cutting & Leaf Clearance Programmes, plus Local Litter Champions.

### **Winchester City Council successfully prosecutes fly-tipping offenders**

WINCHESTER City Council has demonstrated its zero tolerance approach to fly-tipping following another successful prosecution – maintaining its 100% success rate in bringing offenders to account.

### **Just a thought when it comes to Local Plan delivery ... at some point new housing and open spaces will become available in Alresford & Itchen Valley communities**

#### **Hillier's Haven comes to Abbots Barton**

A new green recreational space will soon open for local residents in Abbots Barton, thanks to an investment by Winchester City Council to the tune of £100,000. The name "Hillier's Haven" was suggested by local resident and Winchester Cub Scout after he won a competition to come up with a good name for the area.

The previously inaccessible site, which is adjacent to Hillier Way car park, will be developed into a natural recreational area for the enjoyment of local residents. It is an integral part of the housing development project in Hillier Way and will also be home to the new 6th Winchester Scout Hut. Hillier's Haven will feature paths through the woodland, a meadow area with stone fire pits, bird and bat boxes, a sculpture trail, and interpretation boards showing a map of the area and details of the animals and plants you might come across.

### **Voom : The Results are in – perhaps a Christmas Gift idea?**

#### **Jewellery rental subscription service, Glitzbox, crowned Winchester winner of Virgin Media Business Voom Pitch competition**

[Glitzbox](#), the UK's first jewellery rental subscription service, has been crowned the Winchester winner of the Virgin Media Business Voom Pitch competition. Founder, Tamsin Gordon, collects £5,000 for her business and will also get to meet Richard Branson to discuss business ideas. Six companies from the south pitched as part of the Voom Tour to a panel of judges.

Winchester was chosen as the only city south of London for the Voom Tour and Winchester City Council worked with Virgin Media Business and Hampshire County Council to ensure that the sessions on the bus were tailored to the needs of entrepreneurs in the city to give them the most appropriate support.

Glitzbox impressed the judges with its clear business proposition and innovative offering, which is seeking to revolutionise the way women buy and discover jewellery. The service allows subscribers to borrow three pieces of jewellery every month and in turn, discover new designers. At the end of the month, users can decide which pieces they want to buy and which they'd rather return. Users also get the full subscription charge back as credit towards the pieces they simply can't live without.

### **New Winchester Sport & Leisure Park – Bar End**

A third phase of engagement is due to commence around 8 December 2017 and will run into early January 2018. Please make sure you take a look at the concept designs and provide your comments when the engagement goes live.

### **What can I comment on?**

#### **Winchester Movement Strategy**

Hampshire County Council and Winchester City Council are encouraging people to take part in a consultation which will improve how people travel in and around Winchester.

Feedback will help shape a new Winchester Movement Strategy, which will focus on what is really important to residents, commuters and visitors, when it comes to travel.

The councils wish to hear people's views on questions such as: how to achieve the right balance between different types of traffic, how best to support growth and economic vibrancy, improving air quality and any other issues which are important to residents.

<https://www.hants.gov.uk/winchestermovementstrategy>

The **consultation starts on Monday 30 October, and runs until Friday 8 December.**

#### **Parking Permits**

Winchester City Council's Parking Services is currently reviewing the process of issuing parking permits and season tickets and want to learn how best to improve the service you currently receive.

We are consulting with you to understand what is important to you as a customer of the Parking Service. We would very much appreciate it if you could take the time to answer the questions. Please click the PARKING PERMIT SURVEY 2017 button below.

<https://winchester.citizenspace.com/organisational-development/parking-permit-applications-2017/>

The **consultation opens 1 Nov 2017 and closes 30 Nov 2017**

#### **Central Winchester Regeneration Project**

Winchester City Council is consulting on a draft Supplementary Planning Document (SPD) for the Central Winchester Regeneration Area (CWR area). The SPD has been prepared for Winchester City Council by JTP architects and masterplanners to set out a vision and urban design framework for the future development of the CWR Area. The document will, if adopted, provide design guidance for development in the CWR Area and will supplement the Winchester District Local Plan Part 1 2013 and Part 2 2017.

The draft SPD will be considered by the Council's Cabinet on Wednesday 6 December when approval will be sought to start the formal consultation. You are welcome to attend this meeting. If agreed, the formal consultation will start on Monday 11 December with an exhibition at the Winchester Guildhall from 2pm until 9pm. You will be able to speak to the team on that day and give your comments then if you prefer.

<https://winchester.citizenspace.com/policy/cwr-draft-spd/>

**You may make a comment at any time from 31 October and all comments made will be considered as part of the consultation process. Please ensure you submit your comments by 12 noon on 5 February 2018.**

#### **Boundary Commission for England**

A hard copy of the Boundary Commission for England (BCE) proposed changes for the Winchester District can be viewed by visiting the Winchester City Council Reception on Colebrook Street. Or you can have your say and view the proposals online by visiting <https://www.bce2018.org.uk/node/6488>

**Revised proposals**, published on 17 October 2017, set out the new constituencies in the South East. **You have until 11 December 2017 to respond.**

#### **Feedback**

Although many will not know this area in Winchester, the feedback is important in respect of future developments and what residents can expect to see :

## **New Homes Tenant Survey Form - Stanmore - New Queens Gate**

### **We Asked**

We asked our tenants who had been allocated a home in our new council house developments in New Queen's gate, Stanmore to complete our survey, which would provide feedback on the internal and external features of their homes as well as questions about their neighbourhood and level of service WCC provided as their landlord.

### **You Said**

Of the 21 households that were sent a questionnaire, 12 returned a completed questionnaire, giving a response rate of 57%.

The Key messages that have emerged from the consultation are:

- Overall satisfaction with the quality of their home scored very highly with 91% of the respondents stating they were either 'Satisfied' or 'Very satisfied' with the quality of their home.
- Internal features were generally well received, with only one or two people reporting levels of dissatisfaction. The issue of greatest concern was clothes drying space but it was not sufficient to warrant further investigation at this time.
- The external areas caused more concern so this will be factored into the design process for future schemes. The biggest area of concern was 'Maintenance of outside areas (33% satisfaction), with front gardens (42%) also scoring lower than most.
- The majority of respondents were happy with Winchester City Council as a landlord. They were less happy with the follow up visit they received and there was one tenant who was unhappy with many aspects of their home, so this will be taken up individually with that person.
- Overall 11 out of the 12 respondents were either 'Satisfied' or 'Very satisfied' with their neighbourhood as a place to live.

The results will be aggregated with similar feedback from other new schemes to help identify any recurring themes to further inform our future programme of work.

### **We Did**

#### ***Actions to follow up***

- The design process for future schemes should give greater weight to the extent, quality and maintenance of outside areas.
- Officers from Housing Management will contact the dissatisfied tenant to find out if there are other issues of concern.
- The new Housing Project Manager – New Homes and Neighbourhoods will review the effectiveness of follow-up visits to explain use of equipment such as solar panels.
- Officers from the New Homes Team will contact the tenant about the issue with soil which wasn't adequately addressed.